## Appendix A: Council-Owned Neighbourhood Parades Scrutiny Panel Suggested Consultation Questions

## Parade Tenants

- 1. Before taking on your parade unit, what business support advice were you given?
- 2. What experience of owning your own business did you have before taking on a parade unit?
- 3. What is your approach to accounting?
- 4. Please describe your experience of the operation of council rent reviews.
- 5. What would be your view of a regular council questionnaire and at what frequency?
- 6. What is your view of the council's maintenance responsibilities and your own?
- 7. Does your let include a flat or maisonette? Please describe this and how you use it.
- 8. Are you able to operate profitably?

## Everyone

- 1. What is your experience of anti-social behaviour on the neighbourhood parades?
- 2. Who would you contact to report anti-social behaviour and how would you do this?
- 3. How safe do you feel on the neighbourhood parades in the daytime and in the evening?
- 4. What is your view of the general tidiness of the neighbourhood parades?
- 5. How, if at all, should the council seek to influence the make-up of the neighbourhood parades in the interests of the environment and healthy eating?
- 6. How much do you think that neighbourhood parade rents contribute to the running of Crawley Borough Council services? (offer range of figures)
- 7. How have your shopping habits changed during the Covid-19 pandemic, e.g. has your use of the neighbourhood parades increased?
- 8. What is your view of the range of trades on your local neighbourhood parade?
- 9. What ideas do you have for the council to improve the management of the neighbourhood parades?